
Space systems — Project reviews

Systèmes spatiaux — Revue des projets

STANDARDSISO.COM : Click to view the full PDF of ISO 21349:2023



STANDARDSISO.COM : Click to view the full PDF of ISO 21349:2023



COPYRIGHT PROTECTED DOCUMENT

© ISO 2023

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Email: copyright@iso.org
Website: www.iso.org

Published in Switzerland

Contents

Page

Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 General	3
4.1 Purpose of a review	3
4.2 Process model	3
4.2.1 Function hierarchy	3
4.2.2 Co-ordination of functions	4
4.3 Review context	4
4.4 Preconditions for a review	5
4.4.1 General preconditions	5
4.4.2 Specific preconditions	6
5 Review process	6
5.1 Overview of required review functions	6
5.2 Initiate review process	7
5.2.1 Overview	7
5.2.2 Select review board chairperson	8
5.2.3 Select review board members	8
5.2.4 Select project review team	8
5.2.5 Establish review plan	8
5.3 Prepare and publish evidence	9
5.3.1 Overview	9
5.3.2 Publish initial review material	10
5.3.3 Answer questions	10
5.4 Assess project status	10
5.4.1 Overview	10
5.4.2 Evaluate quality of evidence	11
5.4.3 Evaluate achievements	11
5.5 Conclude review	12
5.5.1 Overview	12
5.5.2 Establish recommendations	12
5.5.3 Prepare action plan	13
5.5.4 Evaluate and decide	13
5.5.5 Close review	13
6 Reviews designated in ISO 14300-1	13
Annex A (informative) Main elements of the process diagrams	15
Annex B (informative) Other reviews	17
Bibliography	19

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

ISO draws attention to the possibility that the implementation of this document may involve the use of (a) patent(s). ISO takes no position concerning the evidence, validity or applicability of any claimed patent rights in respect thereof. As of the date of publication of this document, ISO had not received notice of (a) patent(s) which may be required to implement this document. However, implementers are cautioned that this may not represent the latest information, which may be obtained from the patent database available at www.iso.org/patents. ISO shall not be held responsible for identifying any or all such patent rights.

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 20, *Aircraft and space vehicles*, Subcommittee SC 14, *Space systems and operations*.

This second edition cancels and replaces the first edition (ISO 21349:2007), which has been technically revised.

The main changes are as follows:

- updated normative references in [Clause 2](#);
- updated terms and definition in [Clause 3](#);
- deleted numerical syntax of the IDEF0 standard in [Clauses 4](#) and [5](#);
- deleted information about IEEE Std. 1320.1-1998 in [4.2.1](#);
- minor changes in [4.3](#), [5.4.1](#), [5.4.3](#), [5.5.1](#), [5.5.3](#) and in [Annex A](#);
- added ISO/TS 18667 and ISO 18676 in the Bibliography.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

Space systems are very complex, incorporating many different technologies. Space programmes can last for many years, progressing through several different stages from conception to disposal or other disposition. When a space programme advances from one stage to another, substantial changes in the type and amount of resources required can occur. In addition, there can be attendant risks to either the success of the project or to the well-being of project equipment or to personnel. Well-regulated project reviews can be an important factor in ensuring that all factors are ready for these changes, and that the risks are well understood and accepted. This document is intended to be used as a basis for the activities comprising a review, their necessary resources, controls, inputs and results to enhance the communication between different organizations that participate in a review process and to reduce the costs of planning and performing reviews.

STANDARDSISO.COM : Click to view the full PDF of ISO 21349:2023

STANDARDSISO.COM : Click to view the full PDF of ISO 21349:2023

Space systems — Project reviews

1 Scope

This document specifies process requirements for project reviews as a set of required functions. It establishes requirements and recommendations on the function inputs, outputs, mechanisms and controlling conditions.

This document specifies the responsibilities of a review board and gives guidance concerning review board composition.

This document also provides descriptions of the kinds of reviews that are commonly useful in assuring the success of a space project.

This document is applicable to status reviews for a project at any level within a larger project, as well as for major milestone reviews at the top level of a major project. It is intended to be used either by an independent developer as a basis for enterprise processes, or as a basis for an agreement between a supplier and a customer. It is intended for use in implementing the review requirements of ISO 14300-1, and ISO 14300-2, ISO 15865 and such other space systems and operations standards that require formal reviews.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 10795, *Space systems — Programme management and quality — Vocabulary*

ISO 17666, *Space systems — Risk management*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 10795 and the following apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>.

3.1

independent expert

person highly qualified in some aspect of the technical content of the *project review* (3.7) who does not have a personal conflict of interest concerning the outcome of the review

3.2

milestone

designated project status that indicates the amount of progress made toward project completion, or that should be achieved before the project proceeds to a new phase

3.3

milestone criteria

observable facts that indicate a *milestone* (3.2) has been reached

3.4

project data files

collection of requirements, specifications, plans, technical result documentation and all other project data that serves to represent the project status

3.5

project decision authority

entity with authority to certify that the preconditions for a review are met, to initiate the review process, to reach decisions on the *review board* (3.9) recommendations and to cause the agreed project actions to be carried out

3.6

project expert

person well acquainted with the project status and documentation and highly qualified in some area of the technical content of the *project review* (3.7)

3.7

project review

formal collection and evaluation of evidence of project status, along with identifying issues and necessary corrective actions, to determine that the objectives and success criteria of a review *milestone* (3.2) have been met

3.8

project review team

body consisting of *project experts* (3.6), charged with preparing all evidence for the review and formulating responses to action items

Note 1 to entry: The best practice for conducting a review involves two separate teams of experts: the project review team and the *review board* (3.9). The project review team is composed of persons well acquainted with the project and is responsible for assembling information concerning the actual status of the project.

3.9

review board

body, organized into sub-entities, as necessary, consisting of a *review board chairperson* (3.10) or delegated person and *review board members* (3.11), charged with evaluating the evidence of project status, along with identifying issues and necessary corrective actions, to determine that the objectives and success criteria of a review *milestone* (3.2) have been met

Note 1 to entry: The purpose of the review board is to prepare an objective evaluation of the project status. Achievement of an objective evaluation is aided by use of *independent experts* (3.1) who have no prior association with the project and no personal conflict of interest with respect to the outcome of the review.

3.10

review board chairperson

leader of the *review board* (3.9), who approves the *review policy* (3.12), objectives, success criteria, organization of the review board and nomination of *review board members* (3.11)

3.11

review board member

independent expert (3.1), sometimes termed a subject matter expert, who is a participant in the *review board* (3.9)

3.12

review policy

policy that provides either requirements or guidance (or both) for the overall conduct of the review

4 General

4.1 Purpose of a review

The purpose of a project review is to establish whether the project has reached a defined project milestone and to identify specific actions necessary for the project to proceed to the next phase.

NOTE The flow of activities to achieve this purpose is one of identifying the participants and the plan, preparing the evidence of the project status, evaluating the evidence relative to milestone criteria, followed by a preparation of specific recommendations based on the evaluation and performing actions identified by the review.

Typical milestones and their relation to space project phases are defined in ISO 14300-1, ISO 14300-2 and in [Clause 6](#).

4.2 Process model

4.2.1 Function hierarchy

For reference, the essential features of the review process modelling syntax and semantics used in this document are summarized in [Annex A](#).

For clarity in communicating the relationships between the review functions, the model is construed as a three-level hierarchy of functions, as shown in [Figure 1](#). This hierarchy can be used for guidance in planning reviews; but for a conforming application of this document, use of this hierarchy to represent the process is not required.

In a conforming application, the twelve functions at the third level of the hierarchy of [Figure 1](#) shall be implemented. Detailed requirements and guidance for these functions are given in [Clause 5](#).

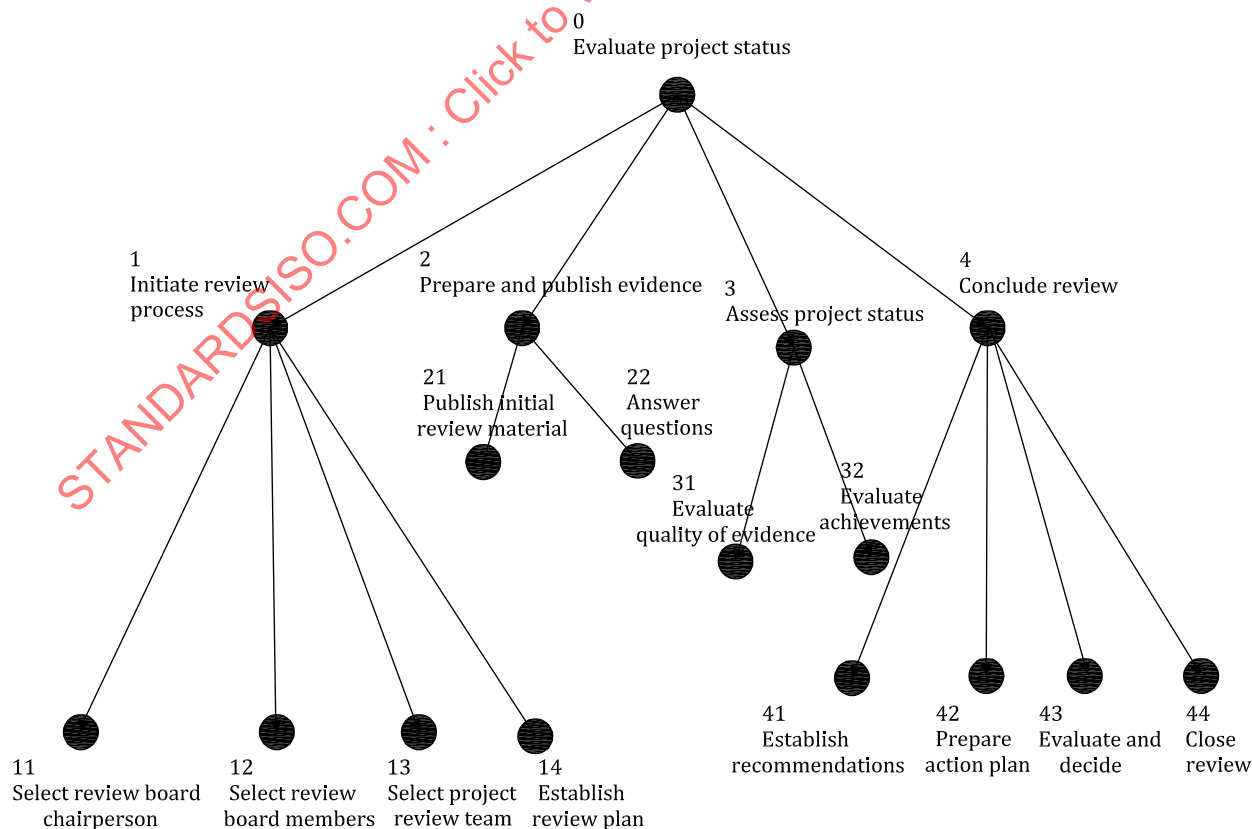


Figure 1 — Function hierarchy

4.2.2 Co-ordination of functions

A function may be performed concurrently with any other function and in any order that is appropriate, so long as the necessary inputs, controls and mechanisms are in place for the performance of the function. The performance of a function may be interrupted if this is appropriate, for example, because of resource conflicts.

In many cases the inputs, outputs and controls can consist of many increments of data or other material that are available at distributed times. Similarly, not all personnel participating in implementing a function are needed for the production of some specific increment of output. In these cases, outputs may be produced incrementally, rather than held until the total output has been completed.

4.3 Review context

The review context, corresponding to level 0 of [Figure 1](#), is shown in [Figure 2](#). The central box represents the function performed by the complete review process. The function of the review process, as stated in [4.1](#), is to evaluate project status relative to a specified project milestone. For the purposes of the diagram, this is abbreviated to "Evaluate project status". The incoming arrows at the top and bottom, and on the left of the function box represent necessary preconditions for the review to be performed. Specifically:

- a) the review process is controlled by the project review policy and the milestone criteria;
- b) the input to the review process is the total set of project data files;
- c) the mechanism for performing the review process includes
 - 1) available independent experts,
 - 2) available project experts, and
 - 3) the project decision authority.

Requirements for these preconditions are given in [4.4](#).

The concrete result of the review is an agreed report of conclusions, recommendations and action items, and an approved plan for resolving any remaining problems. These outputs are shown on the right of the function box in [Figure 2](#). Requirements for these outputs are given in [5.5](#).

Models in general include factors that are important from a certain viewpoint. The review process model used in this document uses the viewpoint of project management.

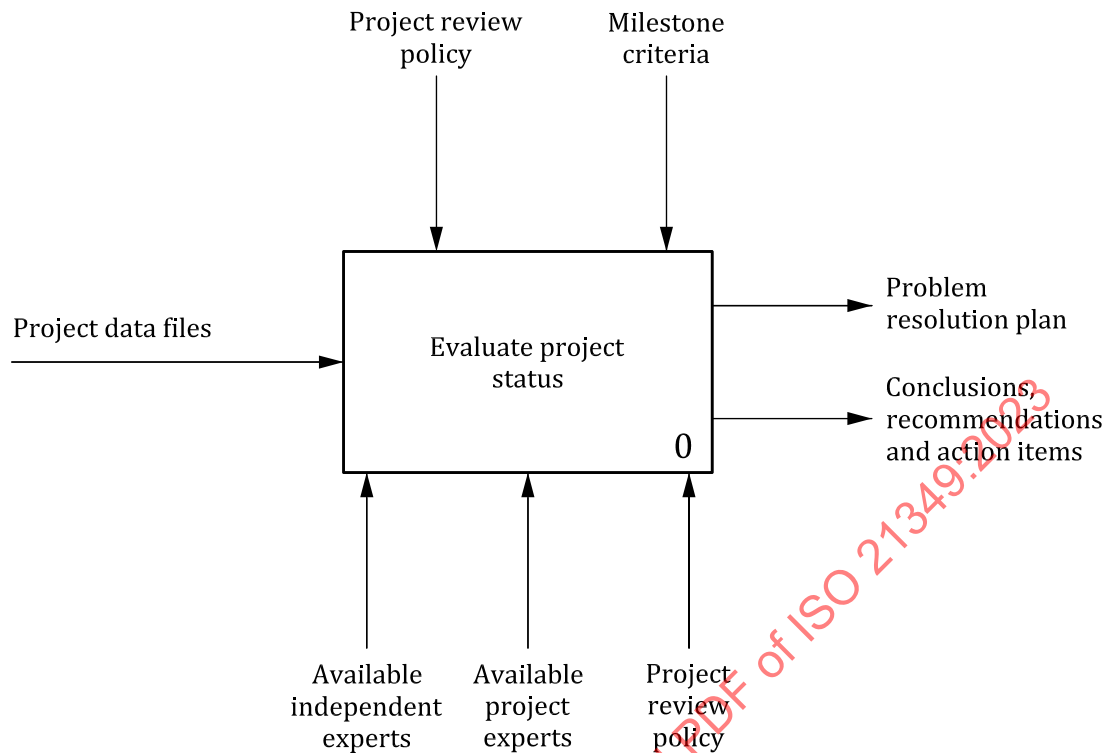


Figure 2 — Context diagram for the top-level function “Evaluate project status”

4.4 Preconditions for a review

4.4.1 General preconditions

4.4.1.1 Project review policy

The project shall have a review policy. Factors that should be considered for inclusion in the review policy include the following:

- selection of review board chairperson and review board members;
- qualifications of review board members;
- number of review board members and distribution of technical expertise;
- style, format and medium of review publications, presentations and responses;
- rules of order for conduct of meetings;
- rules and procedures for the review board to reach recommendations;
- rules and procedures for reaching decisions which involve both the project decision authority and the review board;
- selection of members of the project review team;
- establishment of a review plan.

4.4.1.2 Project decision authority

The project decision authority for the review shall be identified.

The project decision authority may be a single individual or a group of individuals that can reach a decision by vote, consensus or some other established method.

In a project carried out under a contract between two or more parties, the contract should define the project decision authority for each review or type of review.

NOTE The project decision authority can, depending on the terms of a contract, include representatives of the customer, the supplier, or both the customer and the supplier. In the case of internal reviews, it can consist solely of representatives of the supplier.

4.4.1.3 Milestone criteria

The project shall have measurable criteria for assessing whether or not a milestone has been reached. These criteria shall include:

- identification of technical achievements;
- specification of how each technical achievement is to be evaluated for completeness and correctness.

4.4.2 Specific preconditions

4.4.2.1 Milestone criteria

A project can have internal progress reviews that result in changes in the overall project plan and changes in the specific milestone criteria. Such changes can also result from prior milestone review action items. Replanning can also result from a variety of other factors. The project decision authority should confirm that milestone criteria to be used for the review are valid, taking into account any replanning that has occurred.

4.4.2.2 Technical preconditions

Conducting of the review depends on technical evidence. Examples of such evidence include test results, simulation results, trade-off studies, equipment inspections and analyses. The project decision authority should ensure that evidence appropriate to the milestone exists in the project data files and should receive assurance that project personnel believe this evidence will support an assessment that the milestone has been achieved.

4.4.2.3 Certification of precondition conformance and deviations

The project decision authority should certify that the preconditions of [4.4](#) have been met before initiating the review process.

If there are known deviations from these preconditions, the project decision authority may still decide to initiate the review. This should only be done if such a decision is consistent with the overall project plan and with any contractual agreements that exist.

If the decision to proceed is made in the presence of deviations, these deviations shall be incorporated in a published modification to the review policy or the milestone criteria, as appropriate.

5 Review process

5.1 Overview of required review functions

[Figure 3](#) shows the relationships between the functions at the second level of the hierarchy shown in [Figure 1](#). It also shows the relationships between these second-level functions and the preconditions shown in the context diagram, [Figure 2](#).

The required review functions are detailed in 5.2 to 5.5.

NOTE In this clause, the requirements specify that specific persons or groups of persons are responsible for carrying out the functions. The particular responsibilities are chosen with a view to preserving the independence of the review results, while at the same time encouraging teamwork between the reviewers and the project personnel.

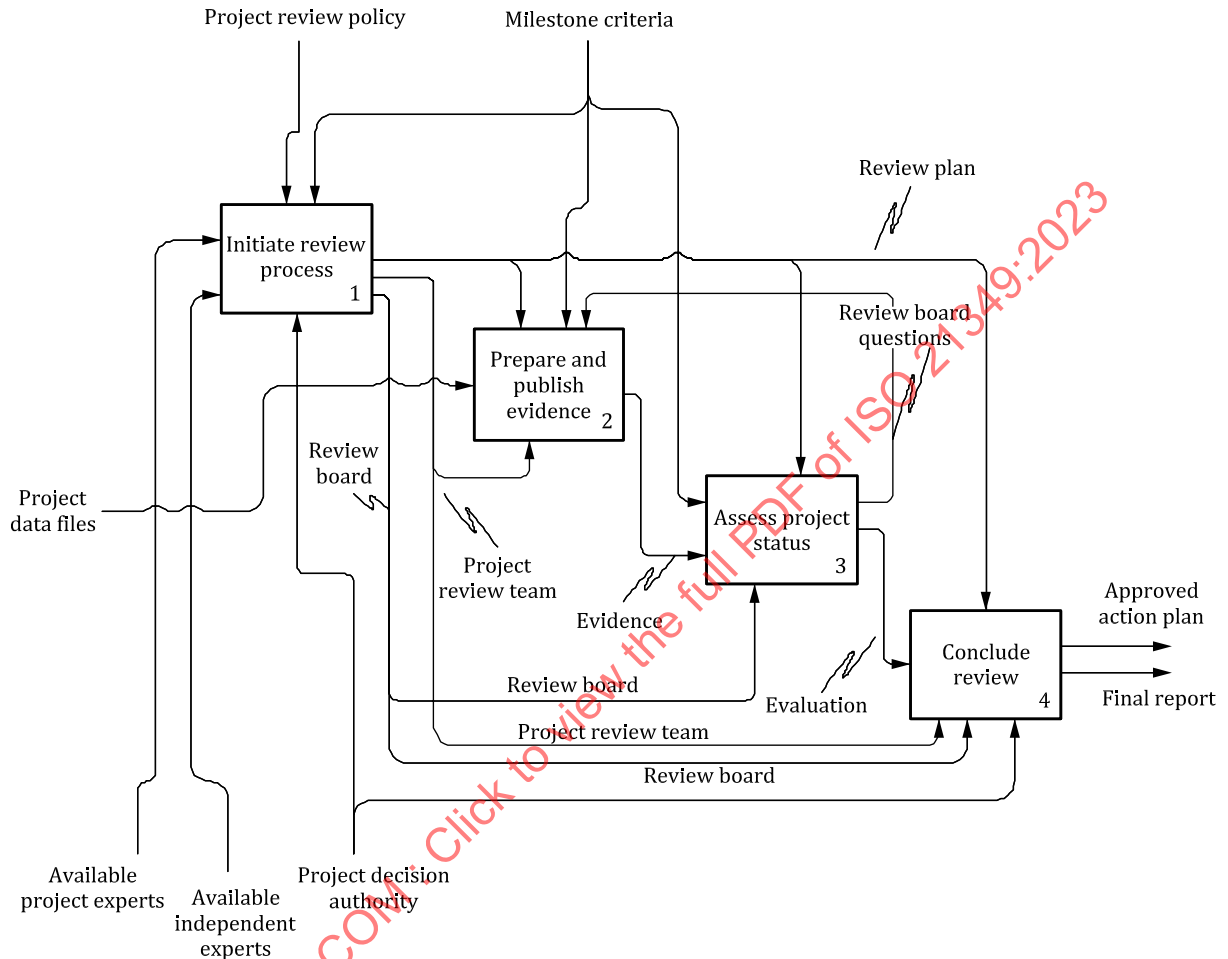


Figure 3 — Subfunctions of "Evaluate project status"

5.2 Initiate review process

5.2.1 Overview

Figure 4 shows the relationships between the required review functions for initiating a project review.

Elements of both the milestone criteria and the project review policy can participate in the control of each of these required review functions. Therefore, these controls are shown as merged at the top of Figure 4.

The purpose of this group of functions is to put in place the controls and mechanisms necessary for the remainder of the review process.

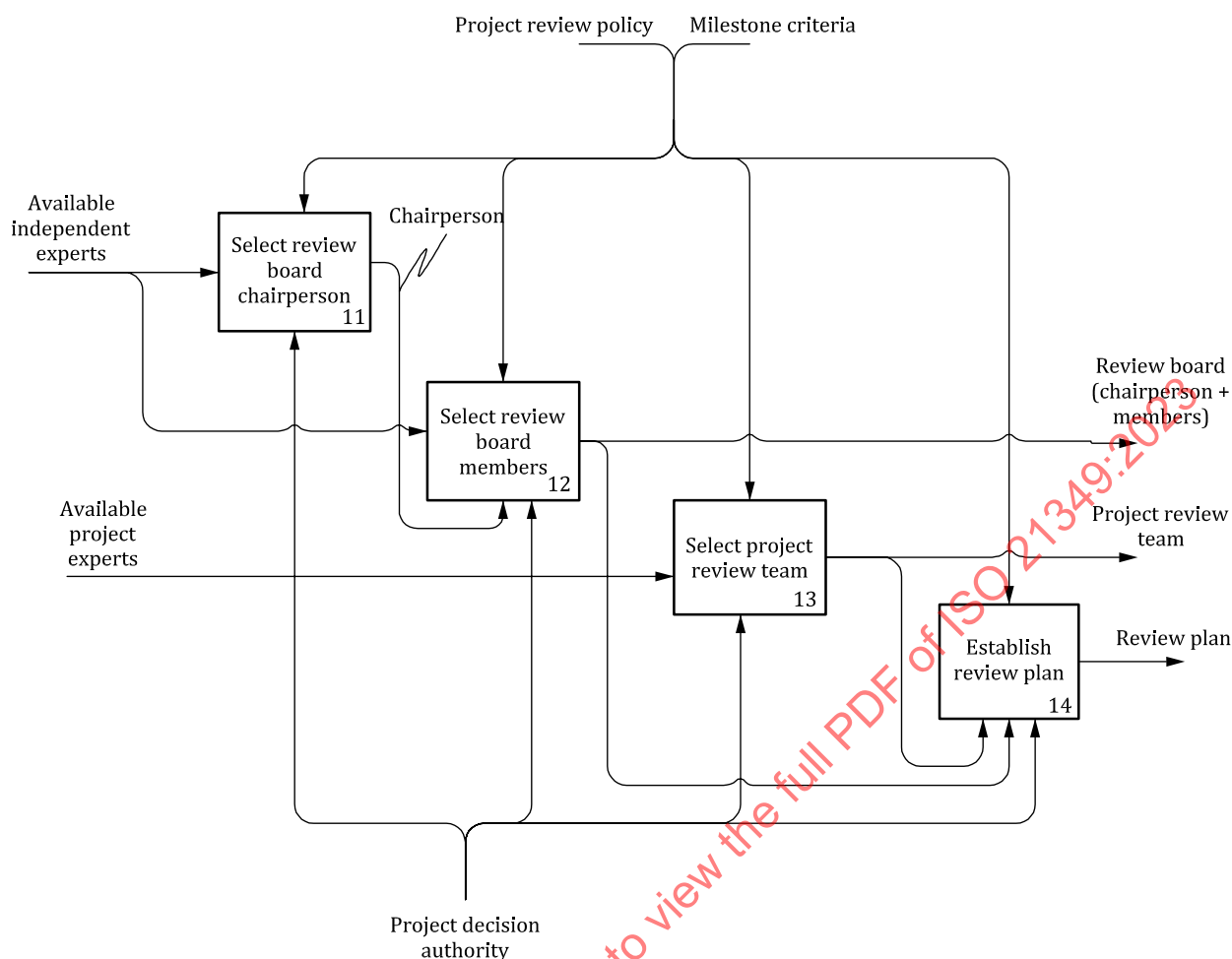


Figure 4 — Initiate review process

5.2.2 Select review board chairperson

The project decision authority shall appoint a review board chairperson from the field of available independent experts, guided by the technical demands of the specific milestone criteria and by the project review policy.

5.2.3 Select review board members

The review board chairperson shall select review board members with the concurrence of the project decision authority, guided by the technical demands of the milestone criteria and by the project review policy.

5.2.4 Select project review team

The project decision authority shall select a project review team, guided by the technical demands of the milestone criteria and by the project review policy.

5.2.5 Establish review plan

The review board chairperson shall establish a review plan with the participation and consent of the review board members, the project decision authority and the project review team.

The participants should consider the following factors in preparing the plan:

- a) scheduling of publication and availability of evidence;
- b) meeting format and schedule;
- c) particular goals of each meeting;
- d) means of recording the proceedings of the review and communications;
- e) medium, format and style of publication.

5.3 Prepare and publish evidence

5.3.1 Overview

[Figure 5](#) shows the functions required for preparation and publication of evidence. The purpose of these functions is to provide detailed technical evidence that the project milestone has been reached. The term “publication” is used here with a broad interpretation.

The type of evidence depends on the technologies involved and the phase of the project. The evidence should contain information about the methods used to reach conclusions, as well as the conclusions themselves. Depending on the specific milestone criteria, the project review team should consider including the following types of evidence:

- a) test methods and results;
- b) functional analyses;
- c) design drawings;
- d) mission scenarios and operations concepts;
- e) inspection reports;
- f) simulation methods and results;
- g) trade-off study reports;
- h) risk analyses.

Evidence can be ambiguous or incomplete when viewed by the review board. Therefore, this function has two subfunctions: “publish initial review material” and “answer questions”. The evidence for achievement of the milestone consists of the combined results of both subfunctions.

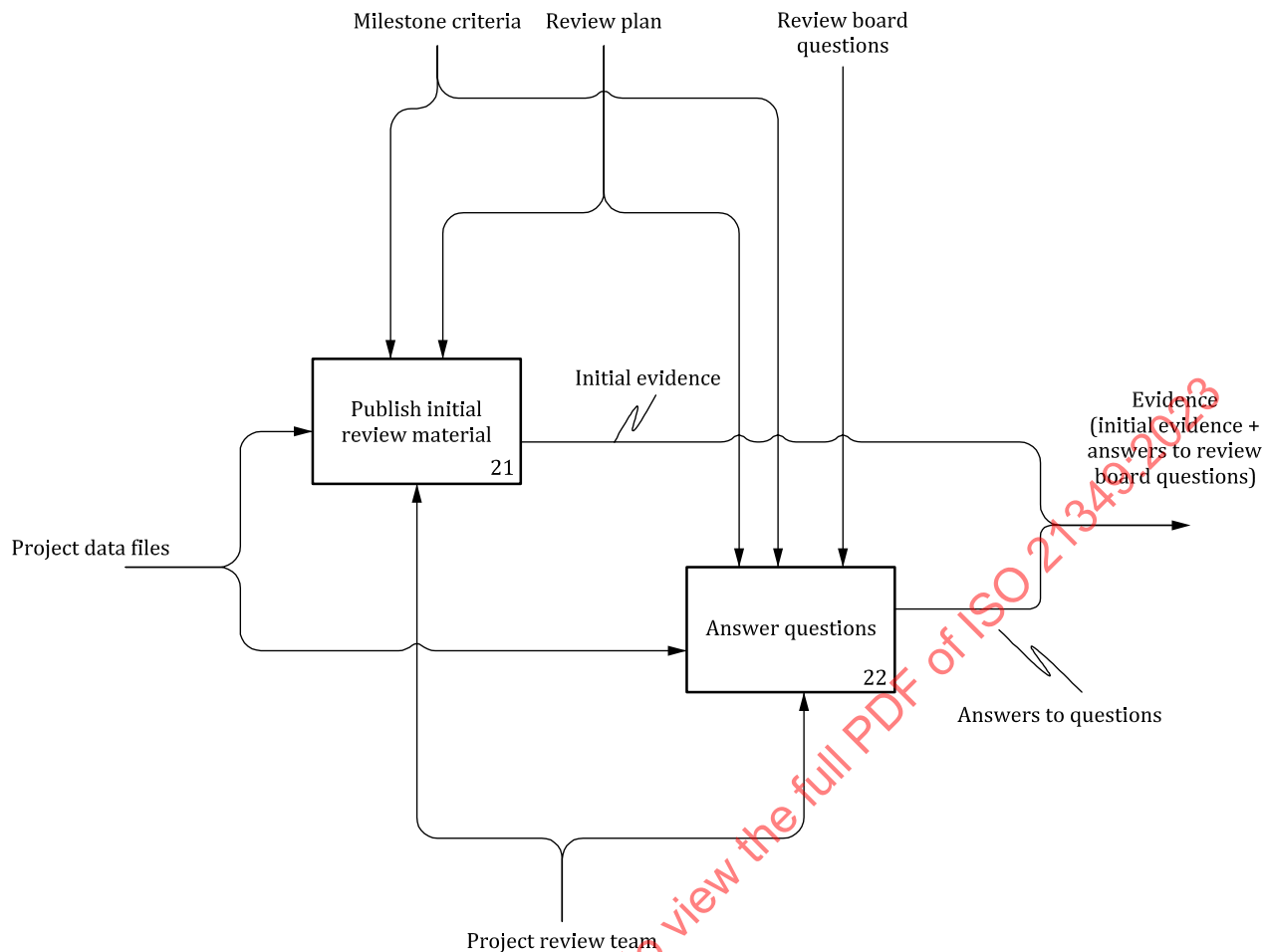


Figure 5 — Prepare and publish evidence

5.3.2 Publish initial review material

The project review team shall prepare and publish the initial evidence of the achievement of the milestone criteria. The format, schedule and content of these publications shall be in accordance with the review plan.

5.3.3 Answer questions

The project review team shall prepare answers to questions from the review board concerning ambiguities or incompleteness of the initial evidence.

5.4 Assess project status

5.4.1 Overview

Figure 6 shows the functions used to assess project status. It is important that the inputs consist of both the evidence prepared by the review board and the milestone criteria. The output is the initial evaluation of the project status relative to the milestone criteria.

NOTE Functions shown in [Figure 6](#) are logically separated. However, this does not imply they are necessarily performed sequentially at different times, as they can be performed concurrently. Logically, the evaluation of the achievements can only be based on evidence that is accepted by the review board as complete and unambiguous.

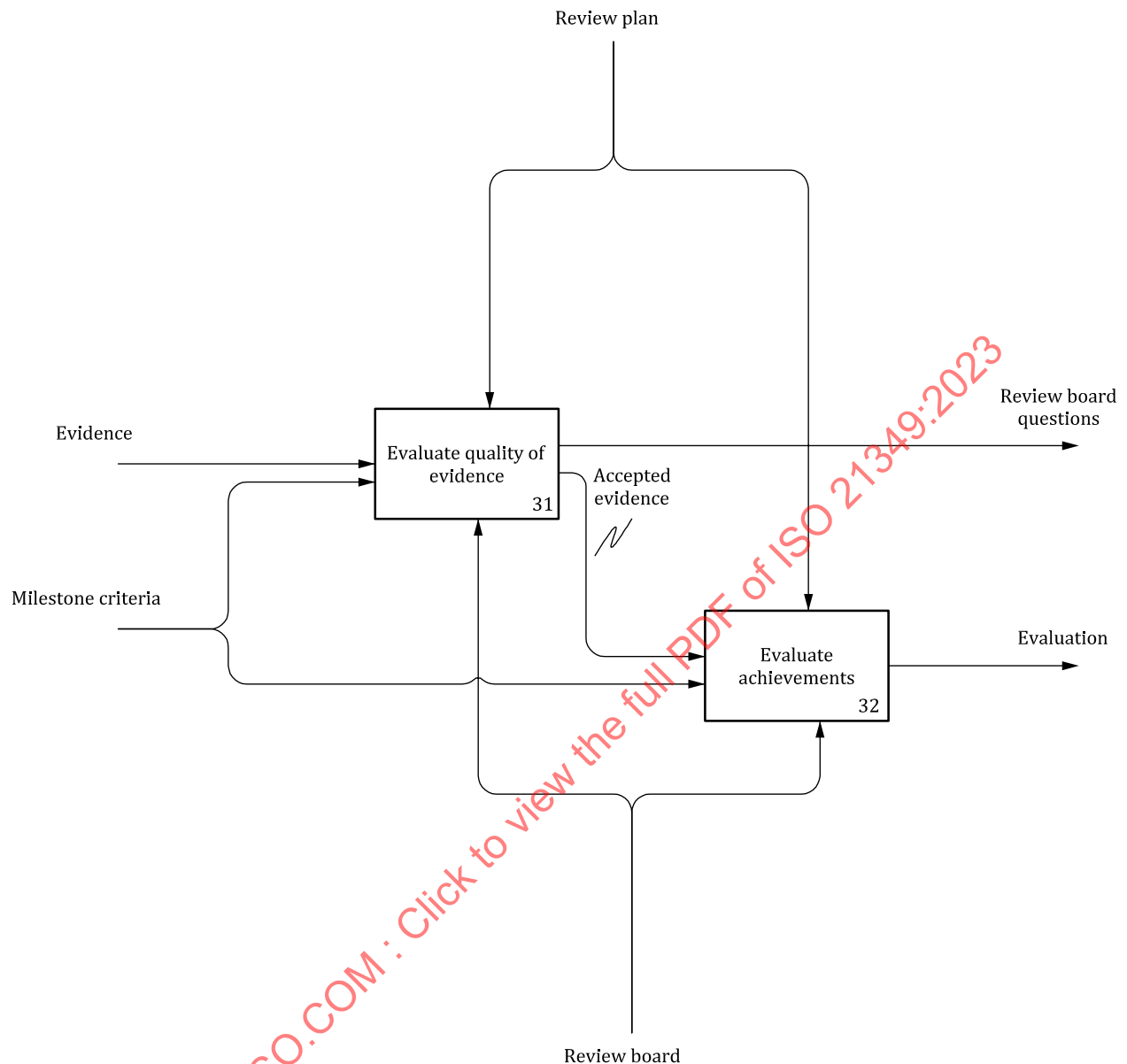


Figure 6 — Assess project status

5.4.2 Evaluate quality of evidence

The review board shall evaluate all evidence submitted for completeness, consistency and unambiguity, and shall submit questions and requests for clarification or completion to the project review team. The review board shall similarly evaluate responses from the project review team to determine if the updated evidence is complete, consistent and unambiguous; if not, further clarification shall be sought.

5.4.3 Evaluate achievements

Based on the accepted evidence and in conjunction with the milestone criteria, the review board shall produce an evaluation of the project status relative to the milestone criteria. The evaluation should include:

- identification of milestone criteria that have been achieved;
- identification of milestone criteria that have not been achieved.

For those criteria that have not been achieved, the evaluation should include an estimate of the risk to the project, in accordance with ISO 17666, if the next phase is entered without achievement of these.

NOTE Risk is defined in ISO 17666 as an “undesirable situation or circumstance that has both a likelihood of occurring and a potentially negative consequence on a project”. An estimate of risk includes both of these parameters. The management of risk, i.e. the establishment of a number of possible courses of action and choosing between them, is a responsibility of project management and is not covered by this document.

5.5 Conclude review

5.5.1 Overview

Figure 7 shows the functions used to conclude the review. The purpose of this set of functions is to identify and carry out any actions that are necessary for the project to proceed to the next phase.

NOTE In the best case, no additional actions are needed. In the worst case, one or more additional actions are needed that the review board considers important enough to justify the project not proceeding to the next phase. In either case, this is an enterprise management or a contractual issue. The function of the review is to present as objectively as possible the true project status and a recommended path for correction if necessary. It is the responsibility of appropriate management to decide what course to take.

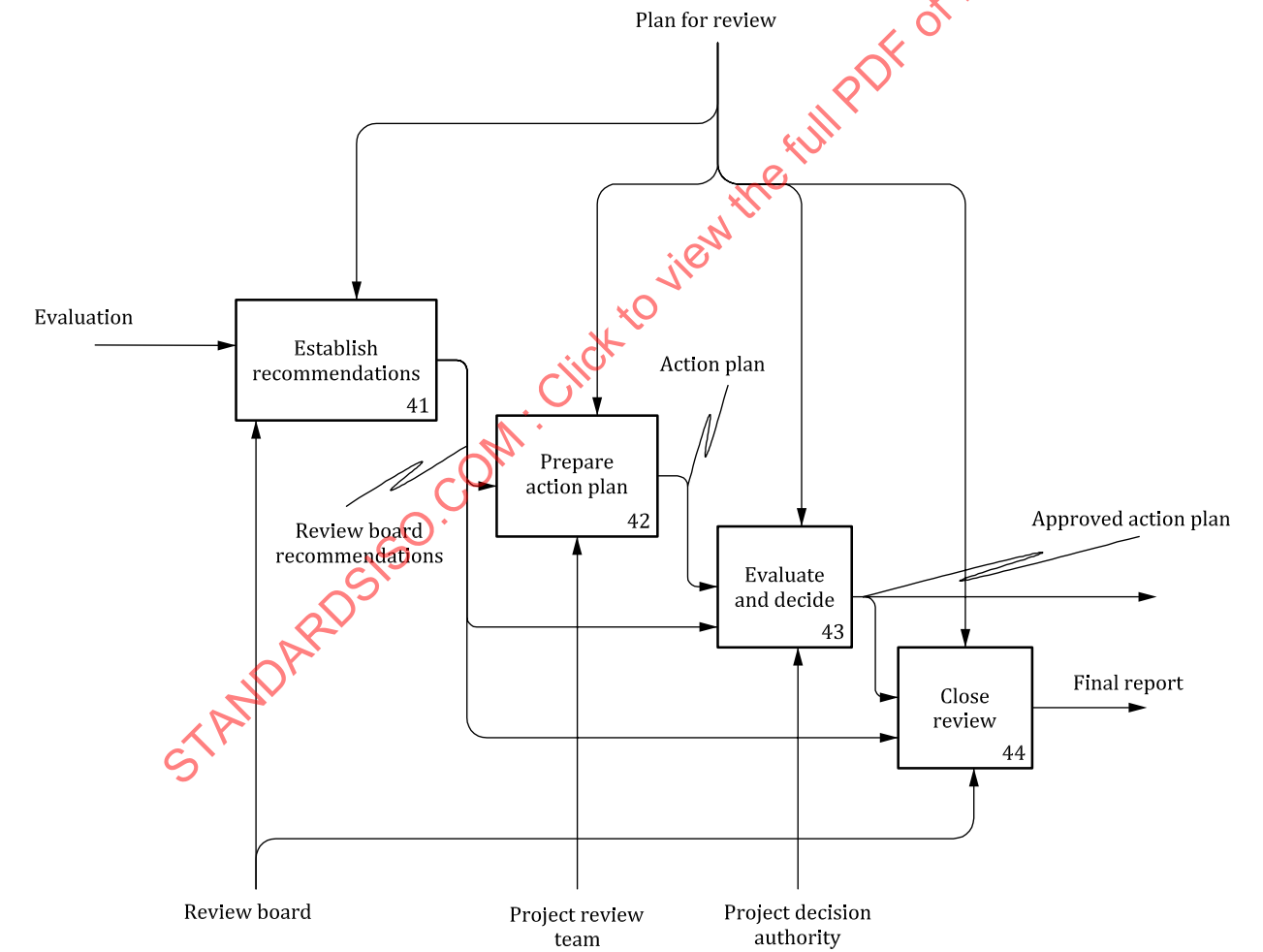


Figure 7 — Conclude review

5.5.2 Establish recommendations

The review board shall examine the achievements and issue recommendations for correction of any deficiencies that are identified in the evaluation.

Recommendations may include development of plans to do further technical work or otherwise replan the next phase, as well as recommendations for completion of technical tasks not yet completed satisfactorily.

NOTE Since it is generally in the best interests of the project to close out the review and since some technical corrections can take significant time to achieve, it is sometimes the best policy to make new plans for the next phase that take into account a different technical starting point. Whether this is to be done is a management and contractual issue.

5.5.3 Prepare action plan

The project review team shall prepare an action plan according to the recommendations. The decision of not taking into account a recommendation shall be regarded as a risk and managed in accordance with ISO 17666.

NOTE The project review team can be augmented at any point where this is necessary to perform its role, including this point. "Select project review team" is a function, not a discrete event and can be carried out in parallel with any other function.

5.5.4 Evaluate and decide

The project decision authority shall approve the action plan prepared by the project review team based on the recommendations, conclusions and action items of the review board.

5.5.5 Close review

The review board shall close the review and issue a final report that records the results of the review.

6 Reviews designated in ISO 14300-1

The specific reviews listed in [Table 1](#) are required or recommended in ISO 14300-1. These life cycle milestone reviews are also introduced in ISO/TS 18667 and ISO 18676. Additional types of review are contained in [Annex B](#).

Table 1 — Reviews required or recommended by ISO 14300-1

Name of review	Programme milestone (phase ending)	Typical milestone criteria
Preliminary requirements review (PRR)	End of phase A	— Function tree issued — Reference functional specifications issued — Preliminary technical specifications issued — Assessment of each potential concept (technical, cost and schedule) and the associated risks
System requirements review (SRR)	During phase B	— System technical specification issued — Main interfaces defined — Allocation of performances to lower levels issued

Table 1 (continued)

Name of review	Programme milestone (phase ending)	Typical milestone criteria
Preliminary design review (PDR)	End of phase B	— System technical specification approved — Main critical technical specifications issued — Choice of solution to be developed — Development plan issued
Critical design review (CDR)	End of detailed design activities	— Design data file issued — Qualification test plan issued
Qualification review (QR)	End of phase C in case of separated C and D phases End of C/D phase in case of integrated C and D phases	— End of qualification tests — Design justification data file issued
Pre-shipment review (PSR)	During or at end of phase D, after end of manufacturing and verification of each product to be delivered	— End item data package issued — Verification of delivered product completed